

Urgent or Emergency?

*Understanding when to visit the ER,
urgent care, or a walk-in clinic*



Walk-in Clinic

Care Level: Mild to moderate illness.

Symptoms: Ear or eye pain, sore throat, cough, cold or flu, rash without fever, painful urination.

Services: Prescriptions, if needed.



Urgent Care Center

Care Level: Moderate to serious illness or injury that isn't life-threatening.

Symptoms: Sprain or strain, vomiting, stomach cramping, diarrhea, fever without a rash, wheezing, minor cut that may need stitches.

Services: Prescriptions, if needed. X-rays and lab tests.



Emergency Room

Care Level: Life threatening or severe injuries.

Symptoms: Chest pain, trouble breathing, significant head injury, serious burn or cut, weakness, numbness on one side, slurred speech, vaginal bleeding in pregnancy, broken bone.

Services: Prescriptions if needed. Advanced life-saving measures, imaging, x-rays, and lab tests.

Right care,
right place,
right time.

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